



We'll handle it from here.™

City-Wide Cleanups Replaced with Personalized-On-Demand Cleanups

City-wide Spring and Fall Trash Pickups have been replaced by Personalized-On-Demand Twice-A-Year-Pickups. That's right! YOU call and schedule YOUR pickups on YOUR schedule, when YOU are ready! No missing the date. No trucks cruising the street digging through garbage. No rushing around after work to get your items ready to put out. Just convenience!

Beginning on Monday, October 2, 2017, residents of the City of Wood River will have the flexibility to schedule their one (1) personalized cleanup by December 29, 2017. Why (one) 1 personalized cleanup by December 29, 2017? It is because residents have already benefited from the Spring 2017 City-Wide Cleanup in June of 2017.

The only changes with the Personalized-On-Demand Cleanups compared to the City-Wide Cleanups are the resident gets to choose the date and the resident must schedule the cleanup with Republic Services Customer Service Representatives.

Guidelines for Personal-On-Demand Cleanups:

- Each household will have one (1) Personalized-On-Demand Cleanup to use from October 2, 2017 through December 29, 2017, at no cost.
- Beginning January 2, 2018, each household will have up to two (2) Personalized-On-Demand Cleanups per calendar year, at no cost.
- Personalized cleanups must be prescheduled by calling Customer Service at 618-656-6883.
- Customer Service will provide the date to set the items out curbside. The date provided to resident will be within 7 days of the call in.
- All items must be placed curbside.
- All small items must be contained.
- All nails/staples or anything sharp that is exposed must be removed.
- Bagged item piles must not exceed an area of 4'x4'x4'.
- Bags may not exceed 50lbs each.

Acceptable items included in personalized cleanups



- Appliances.
- Carpet: cut into bundles no longer than 4' in length and 3" in diameter. Carpet bundles cannot weigh no more than 50lbs per bundle.
- Household furniture: couch, chair, dressers, tables, desk, etc.
- Glass portions of doors/windows: must be broken and placed into small box marked "glass."
- Mattresses.

Items not accepted with personalized cleanups



- Basketball insert/poles, unless broken down into 4' sections and no larger than 3" in diameter.
- Batteries.
- Concrete.
- Construction materials of any kind.
- Electronic waste.
- Fluorescent light bulbs.
- Lead/oil based paint, varnish.
- Loose trash or trash in cardboard boxes.
- Tires.
- Yard waste.

Communication to residents about the Personalized-On-Demand Cleanups, along with other information pertaining to trash automation will come from both the City of Wood River and Republic Services. Specific details will come to residents via the mail, the City of Wood River's website and The Pipeline.